



Southeast

911

Committee



Beatrice
Johnson County
Otoe County

Cass County
Jefferson County
Saline County

Clay County
Lincoln
Seward County

Falls City
Nemaha County
Thayer County

Fillmore County
Nuckolls County
York County

Southeast Region 911 Announces Text-to-911 Service

For Immediate Release

January 22, 2019

The Southeast Region 911 is announcing the availability of Text –to- 911 service for its 16 member counties in southeast Nebraska. At this time, Text-to-911 service is available to the public, through most wireless carriers in the Southeast Region.

Text to 9-1-1 is the next step in accessing emergency services as technology advances. While this is exciting technology that is existing with our daily communications, Text-to- 911 is not meant to take the place of calling 911 using standard voice calls.

The National Emergency Number Association (NENA) Text- to- 911 campaign reminds citizens to “Call if you can, Text if you can’t.” For those individuals who are hearing or speech impaired Text-to-911 provides a more convenient method to report an emergency. For anyone who is in a place where they cannot safely talk on the phone, are unable to speak or lack of service won’t allow for a voice call, Text-to-911 can also be an important and life-saving tool.

Calling 911 is still preferred as Text to 9-1-1 has some limitations to include:

- Location acquisition is much more limited and often not available, where voice 911, will typically provide very good location information as to the caller’s whereabouts.
- There is no guarantee your Text-to-911 text has made it to an emergency dispatch center until you receive a reply from the emergency operator.
- Information can be obtained more quickly with a voice conversation than via text.

For information regarding Text-to-911 and the need to “Call if you can, Text if you can’t”, please see the Federal Communications Commission website @ <https://www.fcc.gov/consumers/guides/what-you-need-know-about-text-911>.

Contact:

Southeast Region 911 Spokesperson

Sheriff Brent Lottman

Nemaha County

402-274-3139